

PRESUMPTIVE OR CONFIRMED CASE OF COVID-19

A GUIDE FOR STUDENTS

If you are exhibiting symptoms of COVID-19 (fever >100 degrees F, cough, shortness of breath or difficulty breathing, sore throat, congestion that differs from your typical seasonal allergies, body aches, fatigue, diarrhea), stay home and contact [Student Health](#) through the [Patient Portal](#). A nurse and/or provider will review your message and call you back with management recommendations within 4 hours (Monday through Friday from 9 a.m. to 4 p.m.). For students with urgent and after-hours concerns, including weekends, please call 404-727-7551.

- **Contact the RSPH Student Support team to report a presumptive/confirmed case.**

Email rollinsstudentsupport@emory.edu to report your case. You will be contacted by a Student Support team member for additional information.

Please also alert classmates, friends, family, faculty, and others you may have come into contact with in the previous 10 days of possible exposure, so they can take appropriate measures for self-monitoring and/or testing.

- **Contact your Department ADAP for assistance with reaching out to your course instructors.**

As the entire Emory community moved to a remote-learning-only platform, existing grading policies and credit hours will remain the same. RSPH understands the academic and personal challenges that students may be facing due to COVID-19.

Please remain in communication with your ADAP and the RSPH Student Support team with any questions or concerns regarding attendance, coursework completion, etc.

The Rollins School of Public Health and Emory University are here to support you as you navigate this period of uncertainty. Below are steps to take if you have a presumptive or confirmed case of COVID-19.

- **If you are unable to work, contact your employer.**

Emory has provided an immediate Student Support Stipend to all part-time student employees. Students who have approval from their supervisors to continue working remotely will continue to receive payment in addition to the stipend provided by the university.

Emory has also announced the creation of the EmoryTogether Fund, a \$5 million fund designed to support all Emory students facing financial hardship as a result of COVID-19. Students may request funds by completing the COVID-19 Financial Hardship Form.

If you are experiencing an immediate financial hardship – unrelated to COVID-19 – please contact RSPH Enrollment Services at rsphenrollmentsservices@emory.edu.

- **RSPH continues to encourage social distancing for its students, faculty, and staff, including:**

- Remaining in your residence, except when recommended by a medical professional.
- Not using public transportation.
- Maintaining distance from others (approximately 6 feet or 2 meters) when outside of your residence.

SUPPORT

IS A PHONE CALL OR CLICK AWAY

Health & Well-Being Resources

[Emory University Student Health Services](#)

Check your risk for COVID-19 using Emory's [Coronavirus Checker](#)
[Counseling and Psychological Services \(CAPS\)](#)

If you feel you need immediate medical treatment of very serious or critical conditions, call 911.

If you decide to go to the emergency department on your own, when possible, call the ER prior to your arrival so they can be prepared to potentially isolate you when you arrive.

Student Support Resources

All Student Support Resources available to students may be found on the [RSPH Student Services Canvas Page](#).

[Report a Bias Incident or Discriminatory Harassment](#)

[Reporting \(Bias\) During Remote Learning](#)

For more information regarding student support, please contact rollinsstudentsupport@emory.edu

COVID-19 Updates

Emory University COVID-19 [Website](#)

RSPH COVID-19 [Website](#)

PRESUMPTIVE OR CONFIRMED CASE OF COVID-19

A GUIDE FOR ADVISING STUDENTS

Remind students that if they are exhibiting symptoms of COVID-19 (fever >100 degrees F, cough, shortness of breath or difficulty breathing, sore throat, congestion that differs from your typical seasonal allergies, body aches, fatigue, diarrhea), they should stay home and contact [Student Health](#) through the [Patient Portal](#). A nurse and/or provider will review their message and call them back with management recommendations within 4 hours (Monday through Friday from 9 a.m. to 4 p.m.). For students with urgent and after-hours concerns, including weekends, **they are encouraged to call 404-727-7551.**

- **Contact the student** via email or telephone to inquire about their well-being, safety, current location, and last time on campus. Reassure the student that their well-being remains the top priority of the school.
- **Connect the student with their Department ADAP** for assistance with reaching out to other course instructors (see previous page).
- **Encourage the student to notify those who they have been in close contact with** over the last 10 days of a possible exposure.
- **Maintain the confidentiality of the student's health condition.** Students may share personal health information during your communications. Please treat this information with the utmost confidentiality unless asked to do otherwise by the student (e.g., if the student asks you to notify their group members), except as described below.
- **Contact the school** to notify them of the presumptive/confirmed case at rollinsstudentsupport@emory.edu.
- **Demonstrate flexibility** in how the student's illness may impact their ability to meet course expectations. Making individual concessions (e.g., allowing an extension on the submission of an assignment), particularly when students are experiencing severe symptoms, is expected in the current situation. However, if a student cannot complete the required evaluation activities, then the instructor should consider assigning an "I" as the final grade so the student can complete course requirements over the summer. Faculty should consider this as a last resort and refer to existing policy regarding a grade of "I."

The Rollins School of Public Health and Emory University are here to support you as you navigate this period of uncertainty. Below are steps to take if you have a student who has a presumptive or confirmed case of COVID-19.

SUPPORT

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